

JERRY R. GASSAN

Jerry@3gulf3.com

PROFESSIONAL HISTORY

Network Engineer/Supervisor (2005-present) Things Remembered, Highland Heights, OH

- In charge of System Admins, all servers, switches, and routers in multi site WAN environment. Oversee projects for System Administrators, Project manager on Active directory and Exchange 2003 migration. Created both BackUp Exec 12 and NetBackup 5.1 system. Setup Symantec Endpoint systems. Installed and implemented Blackberry server systems for corporation. Setup Cisco Aironet system with WPA. Installed OpManager and HP SIM monitoring systems.

XP Implementation Consultant (2004-2005) RHI Akron, OH

- Contract work for Westfield Group XP desktop standardization project. Involved with different phases of XP rollout, including setting and assign AD rights. This project involved multiple teams creating a totally new user environment using Group Policies for EVERY employee at Westfield.

IT Manager (1999-2004): TLT-Babcock, Akron, Ohio

- Oversee Datacom / Network budgets and employees. Completely designed, cost, and implemented new WAN for Corp offices and test plant, including Email and Internet systems. Designed, cost, and implemented new phone systems for both to coincide with WAN to reduce long-term costs. Programmed Cisco routers and switches, configuring Directory Services for Novell, standardizing desktop software / clients, and setting up channelized T1's. Those systems consisted of NetWare 5 / 5.1, GroupWise 5.5, and Border Manager 3.5.
- In 2003 migrated systems to Windows 2003 AD and Exchange 2003 e-mail. Implemented both Watch Guard and Cisco VPN systems and firewalls.

Network Services (1998-1999): Tek Systems, Seven Hills, Ohio (contract: Penske Logistics)

Contract support personnel working in multiple protocol environments. Setup, configure, and support for WAN / Novell PC based systems addressing mainframe and PC based programs.
Travel to new sites to install LAN / WAN logistics systems.

System Administrator (1996-1998): Raschke Engraving, Kent, Ohio

Principally in charge of 4.x Novell system with MS-DOS, 3.11, & Win95 clients. Operating Microsoft Office & multiple CAD applications. Also assist with data base management on MS Access.

- Upgraded motherboards to Pentium's.
- Installed & configured 7 node Novell 4.11 system.

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TECHNICAL BACKGROUND

Hardware:

- Compaq, HP, and Dell sever lines. Dell, IBM, and HP desktop and laptops. HP, Ricoh, Lexmark, DEC, and IBM printers. Cisco 2811, 2651, and 1700 routers. Cisco 3000, 4500. and 6500 switches, Aironet 1200, Packeteer.

Software:

- DOS 5.0 – 7.0, Windows 3.11, 95, 98, NT, 2000, 2003 , XP, Windows Server 2000/2003, MAC OS, ISA Server, Novell 4.x & 5.x OS, Novell, Oracle Clients, MS Office, Explorer / FireFox , Symantec, NDS, AD, Cisco IOS, CatOS, Watch Guard Firewalls, SurfControl, Exchange 2003, Lotus Notes, and Groupwise.

EDUCATION

Bachelor of Arts / Business Administration: Malone College, Canton, Ohio
CNE 4.x: New Horizons, Cleveland, Ohio
GroupWise Advanced Training: ComDoc, Brecksville, OH
Windows MCSE 2000: ComDoc, Brecksville, OH
Exchange 2003 : ComDoc, Brecksville, OH
CCNA bootcamp: TSG, Brecksville, OH

SALARY HISTORY

Upon Request